Claim

Claim Maintenance - Claimant: ICD-9 Codes

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6704

Issue: I note on our current version that the column stating which are valid is way to the right, requiring a scroll to see. I would recommend that it be placed where we could easily the valid column or adjust the information on the screen so all of the fields are visible without the scroll bar. Otherwise, we will need to slide the scroll bar to the right to verify or select codes. It would seem the easier we make it to use the better.

Resolution: USER: The status column has been moved to the immediate right of the description, it is viewable without having to scroll.

Claim Maintenance - Claimant: Medical Detail

Release: 5.03b  Task Type: Bug  External Ref:  Case No: 6567

Issue: Some claimant MSP statuses have no status date. When there is no medical record the screen shows a Status of “Exempt”. This gives the impression to the user that there is a medical record. Please adjust the screen so if there is no medical record the MSP status is blank.

Resolution: USER: MSP status will now be blank when there is no associated MSP information.

Release: 5.03b  Task Type: Bug  External Ref:  Case No: 6699

Issue: CHANGES TO KEY DATA REQUIRING AN UPDATE TO CMS ON A CLAIMANT ALREADY IN REPORTED STATUS WILL BE SET THE STATUS BACK TO BENEFICIARY. If key data changes are made to claimant with MSP status “Error” it should set the MSP status back to Beneficiary. It is not currently doing that.

Resolution: USER: Fixed

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6680

Issue: Some users have floating ORM termination dates based on the most recent Loss Payment. However CMS does not allow reporting of termination dates more than 6 mos. in the future. Please add an Anticipated Termination date for ORM. Users can maintain this as the termination date floats. When the date comes within 6 mos they can then enter the appropriate date in the actual Termination Date field. This field will also be added to the MSP Excel Export and Flex Report.

Resolution: USER: An Anticipated Termination date has been added for the ORM to the Medical detail on the claimant tab as well as the MSP Flex report and the MSP Excel Export.

Claim Maintenance - Home Alert:

Release: 5.03b  Task Type: Bug  External Ref:  Case No: 6616

Issue: When a payment generates an OFAC alert a system error is generated that does not allow the payment to be processed. Need to get a script to push the payment through in the short term and need to correct the issue in 5.03b.

Resolution: USER: All customers must have at least one user designated to receive OFAC payment alerts. System error has been handled but payments can not be made to OFAC matches unless there is a user designated to receive OFAC payment alerts.

Claim Maintenance - Notes:

Release: 5.04  Task Type: Bug  External Ref: FL0308  Case No: 6670

Issue: Cannot delete a new note on a claim prior to nightly process being run.

Resolution: USER: Not being able to delete new Notes has been corrected.
Claim Maintenance - Notes:

**Release:** 5.04  
**Task Type:** Bug  
**External Ref:**  
**Case No:** 6562

**Issue:** Once a note is entered, the user should be able to delete the note prior to nightly process. Currently the 5.03 version of claim does not allow the recent deletion of notes

**Resolution:**  
USER: Not being able to delete new Notes has been corrected

Claim Maintenance - Notes: BR company note on Suffix Change

**Release:** 5.03a  
**Task Type:** Bug  
**External Ref:**  
**Case No:** 6541

**Issue:** When user processed a reserve change on suffix, a note got automatically added saying the Bill Review Company had been changed from {} to {}.

**Resolution:**  
USER: The extrainiouse Notes describing the Bill Review Company had been changed from {} to {} have been stopped. All false notes generated by this problem have been found and destroyed.

Claim Maintenance - Suffix: Collection Referral with Unbooked Check

**Release:** 5.04  
**Task Type:** Bug  
**External Ref:** Task 6338  
**Case No:** 6565

**Issue:** When a check on a suffix is not booked yet, user should be told to wait until the check was booked before referring the collection

**Resolution:**  
USER: Able to refer claim to collection after printing checks for the claim and not having booked them yet

NJPLIGA ONLY

Claim System: ICD-9 Codes

**Release:** 5.04  
**Task Type:** Task  
**External Ref:**  
**Case No:** 6667

**Issue:** Update ICD9 listing as appropriate based on current list of valid codes. 
Current file is Q:\20_Project Claim v5.x\20_Project Medicare Secondary Payer Reporting\ICD9 Coding\ICD093010.csv expires 10/1/2011. Values no longer in the list should be disabled. New values should be added.

**Resolution:**  
USER: Annual update to ICD9 listing

Collections: Collection Vendors

**Release:** 5.03a  
**Task Type:** Bug  
**External Ref:**  
**Case No:** 6544

**Issue:** User was able to edit the special use blank vendor that is intended for display in the suffix screen where collections are not involved. User changed the record to LAWRENCE P. URBAN; which is now showing on all those non-collection suffixes. Need to correct the special use record and make it non-editable.

**Resolution:**  
USER: The collection vendor is no longer showing up for non collection claims and there are about 10 collections that are associated with it. Users can no longer change these special use collections vendors.

NJPLIGA ONLY

Company Maintenance - Status:

**Release:** 5.04  
**Task Type:** Bug  
**External Ref:**  
**Case No:** 6652

**Issue:** The Synopsis test box does not save the text when it is typed directly into the box and not from the status box

**Resolution:**  
USER: The data in the Synopsis text box is retained regardless of whether it is directly entered by the user, or through the information entered in through the status options.
Excel Export: exportxl_spu_MSP

Release: 5.03b  Task Type: Bug  External Ref:  Case No: 6591
Issue: Currently only shows one ICD9. Please have it include multiple ICD9s.
Resolution:
USER: Multiple ICD9s will now be reported in exportxl_spu_MSP

Excel Export: exportxl_spu_msp_claim_report

Release: 5.03b  Task Type: Enhance  External Ref:  Case No: 6574
Issue: Please create an Excel Export based on Q:\20_Project Claim v5.x\20_Project Medicare Secondary Payer Reporting\excel_msp_nghp_log.sql. It should take an option general parameter of the iolog; if no parameter dump whole table.
Resolution:
USER: The exportxl_spu_msp_claim_report has been added to see in Excel format exactly what was reported to COBC. The export takes an optional general parameter of the Log number of a specific MSP Claim Export; omitting the parameter will report all MSP Claim Exports.

Excel Export: MSP

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6682
Issue: Please add the new Anticipated Termination date for ORM
Resolution:
USER: Anticipated Termination date for ORM field has been added to the MSP Excel Export

Imaging: FUP Integration for Claim and Notice

Release: 5.03a  Task Type: Project  External Ref:  Case No: 6445
Issue: FUP Integration for Claim and Notice – This is a nightly process that passes indexing info for new and changed Claims and reported Loss Notice to the ImageRight system; it also passes claim number changes. NJIGA has defined 5 different filetypes for claims. The appropriate type can be determined by the claim type and whether or not the claim ends in the explicit value “-SIU”. The FUP record definition is different for each type. It should be OK to mix records for the different types in a single FUP file.
Resolution:
USER: Included in v5.03a

NJPLIGA ONLY

Imaging: Indexing Integration for Claim and Notice

Release: 5.03a  Task Type: Project  External Ref:  Case No: 6446
Issue: Indexing Integration for Claim and Notice – Claim and Loss Notice Documents in the ImageRight indexing queue can be indexed from the claim system.
Resolution:
USER: Included in v5.03a

NJPLIGA ONLY

Imaging: Indexing Integration for Collections

Release: 5.04  Task Type: Project  External Ref:  Case No: 6449
Issue: Indexing Integration for Collections – Collections Documents in the ImageRight indexing queue can be indexed from the Collections system. This process requires the ImageRight Desktop Active X control; see Required Components in the Assumptions and Definition section of this document.
Resolution:
USER: NOT YET READY FOR TESTING due to pending Specification Revision. Image Index button is present on the Collections search screen

NJPLIGA ONLY
Imaging: Open File Integration for Claim and Notice

Release: 5.03a  Task Type: Project  External Ref:  External Ref:  Case No: 6447
Issue: Open File Integration for Claim and Notice – Buttons will be provided in the Claim Maintenance and Loss Notice screens allowing the user to bring up the IR folder for the current claim when the user selects the button. This button will bring up the ImageRight folder corresponding to the current claim in the Lightspeed system. This process requires the ImageRight Desktop Active X control; see Required Components in the Assumptions and Definition section of this document.
Resolution:
USER: Included in v5.03a

Imaging: Open File Integration for Collections

Release: 5.04  Task Type: Project  External Ref:  External Ref:  Case No: 6450
Issue: Open File Integration for Collections – A button will be provided in the Collections screen allowing the user to bring up the IR folder for the Collection when the user selects the button. This button will bring up the ImageRight folder corresponding to the current Collection in the Lightspeed system. This process requires the ImageRight Desktop Active X control; see Required Components in the Assumptions and Definition section of this document
Resolution:
USER: NOT YET READY FOR TESTING due to pending Specification Revision. There is an image button on the in the Collections module that will allow the user to bring up the IR folder for the selected Collection

Imaging: Training Drawer FUP Integration for Claim and Notice

Release: 5.03a  Task Type: Project  External Ref:  External Ref:  Case No: 6545
Issue: One time FUP to set up their training system. Limited selection of various type claim/ notices.
Resolution:
USER: Included in v5.03a

Import/Export - Collections Update from Vendor:

Release: 5.04  Task Type: Enhance  External Ref:  External Ref:  Case No: 3635
Issue: Update collection vendor status in collection detail and debtor detail from the imported data. These should include the date, code and status text. Insert notes from the imported notes data. Also, please create a Debtor History record for each debtor showing the address, contact info, driver’s license, etc from the vendor import.
Resolution:
USER: New data is imported for the debtor as well as the history record

Import/Export - MSP Claim Export:

Release: 5.03b  Task Type: Bug  External Ref:  External Ref:  Case No: 6566
Issue: Please correct Export name to “MSP Claim Export”. Current process is producing detail records that only have the Record type, all other fields in the detail records are filled to spaces.
Resolution:
USER: Export name has been changed to “MSP Claim Export”.

Release: 5.03b  Task Type: Enhance  External Ref:  External Ref:  Case No: 6575
Issue: Please add iolog to the grid of previous exports.
Resolution:
USER: Log number has been added to grid of previous exports.
Import/Export - MSP Claim Export: Recall and Test flag

**Release:** 5.04  
**Task Type:** Enhance  
**External Ref:**  
**Case No:** 6570

**Issue:** Most exports are effectively only reporting which can be redone as many times as necessary. However this export is more that just reporting, it is one task in a workflow. If the export is done mistakenly or has other issues we need the ability to recall it. Please add a recall option that would set the reported claimants back to Beneficiary. This recall option should only be available on the most recently exported file. Once customers have completed testing with COBC the test option should not be available in their production systems. Please add a special rule for "MSP is Live", this rule should be off for everyone. When they are ready for production reporting we will set this rule on. The Test flags for the MSP Claim Export and the Query/Candidate Export should be disabled when the rule is on.

**Resolution:**  
**USER:** An Export capability has been added to the MSP Export screen. This will rollback the last export and set the reported claimants back to beneficiary

Import/Export - MSP Claim Response Import:

**Release:** 5.03b  
**Task Type:** Bug  
**External Ref:**  
**Case No:** 6581

**Issue:** Please correct the name of the import to "MSP Claim Response"

**Resolution:**  
**USER:** Import name has been corrected to "MSP Claim Response"

Import/Export - MSP Claim Response Import: IO Exception Report

**Release:** 5.03b  
**Task Type:** Enhance  
**External Ref:**  
**Case No:** 6659

**Issue:** Please add a MSP Export Status “Confirmed”. When the Claim Response Import indicates a Response File Disposition Code of 01 or 02 then the claimant's MSP Export Status should be set to the new Confirmed value.

**Resolution:**  
**USER:** New Confirmed MSP Export status will indicate when COBC has confirmed that the reported claimant was received and processed

Import/Export - MSP Claim Response Import: IO Exception Report

**Release:** 5.03b  
**Task Type:** Enhance  
**External Ref:**  
**Case No:** 6688

**Issue:** Improve handling and reporting of non-compliance records.  
1) Bug - Only the claimants with disposition codes 03,SP,50&51 should be set to MSP Status Error; those with code 01 or 02 should be set to MSP Status Reported. It is currently setting all to Error.  
2) Enhance - Need to enhance exception report to indicate non-compliance issues. We need to report any disposition code 03,SP,50&51 and if any link on non-compliance codes in the response file to the cmxmsperordecode table report those as Warnings in the exception report.

**Resolution:**  
**USER:** Enhanced

Import/Export - MSP TIN Reference Export:

**Release:** 5.03b  
**Task Type:** Enhance  
**External Ref:**  
**Case No:** 6582

**Issue:** MSP TIN Reference Export has been added. This export only needs to be done once in Test and once in Production. After that it only needs to be done if/when the Fund changes their address or contact information.

**Resolution:**  
**USER:** MSP TIN Reference Export has been added. This export only needs to be done once in Test and once in Production. After that it only needs to be done if/when the Fund changes their address or contact information.
Import/Export - UDS V02 Financial Export (D): Financial Export

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6635

Issue: Please correct the name to correspond to other UDS imports and Exports. Name should be UDS V02 Financial Export (D)

Resolution:

USER: Name for the Financial Export has been corrected and corresponds to the other UDS Exports.

Import/Export:

Release: 5.04  Task Type: Task  External Ref:  Case No: 6622

Issue: Should not need to change the default path in IO File maintenance when we are providing a current path on the Import or Export screens

Resolution:

USER: Both the Import and Export functions will function even though the default path is incorrect but a correct path has been entered by the user

Loss Notice - Claimant: ICD-9 Codes

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6705

Issue: I note on our current version that the column stating which are valid is way to the right, requiring a scroll to see. I would recommend that it be placed where we could easily the valid column or adjust the information on the screen so all of the fields are visible without the scroll bar. Otherwise, we will need to slide the scroll bar to the right to verify or select codes. It would seem the easier we make it to use the better.

Resolution:

USER: The status column has been moved to the immediate right of the description, it is viewable without having to scroll

Loss Notice - Claimant: Medical Detail

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6681

Issue: Some users have floating ORM termination dates based on the most recent Loss Payment. However CMS does not allow reporting of termination dates more than 6 mos. in the future. Please add an Anticipated Termination date for ORM. Users can maintain this as the termination date floats. When the date comes within 6 mos they can then enter the appropriate date in the actual Termination Date field. This field will also be added to the MSP Excel Export and Flex Report.

Resolution:

USER: The Anticipated Termination date has been added to the Medical detail of the Claimant tab.

Loss Notice - Claimant: Survivor

Release: 5.04  Task Type: Enhance  External Ref: 0283  Case No: 6626

Issue: Please add support for Survivor, including ability to modify in Edit mode.

Resolution:

USER: Support for Survivor has been added to the Claimant tab in the Loss Notice module

Loss Notice - Notes: System Notes

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6517

Issue: Please create system notes for changes to claim no or claim type even for items in Notice. This is needed for improved FUP support for customers using ImageRight.

Resolution:

USER: Notes are generated when the Claim Number is changed or the Claim Type is changed, or both.
Loss Notice - Suffix:

Release: 5.03a  Task Type: Test Bug  External Ref:  Case No: 6542
Issue: Able to delete suffixes from a Loss Notice that has already been posted
Resolution:
USER: Bug fixed; No Longer able to delete Suffixes from Notices that have already been posted

Loss Notice: Loss Notice Data from Web

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6063
Issue: Enhancement to automate new claim reports received via web. Currently being input thru web, printed to PDF and then manually entered into Lightspeed. New task will read the data captured from the web (in CFP..PropertyLossNotice table) and populate the new Notice record.
Resolution:
USER: New feature has been implemented.

Nightly Processing: Alert

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6608
Issue: System alert if Nightly Processing not complete as expected. This should be a separate process triggered by member of system alert group logging in.
Resolution:
USER: Alert if Nightly Processing not complete as expected will go to members of system alert group logging in.

Payment: GL Code

Release: 5.04  Task Type: Bug  External Ref:  Case No: 6540
Issue: FIGAs LOB should be a 10 digit code [4digit gl code][single digit LOB][5digit NAIC] with no spaces or dashes. We are assigning an 11 digit code with the LOB padded with a leading zero. Please correct it to the proper 10 digit code. Please fix pre-existing data for checks issued in the current year.
Resolution:
USER: GL codes should now be correctly formatted to match the accounting systems accounts.

FIGA ONLY

Report - Claim Transaction Company Summary FIGA:

Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6694
Issue: FIGA will be adding a 3rd AUTO LOB "AUTOC". We need a new version of the Claim Transaction Company Summary FIGA report that will combine this new "AUTOC" LOB with the AUTO counts at the top of the report but will itemized the "AUTOC" in the financial Loss, Expense and Recovery sections.
Resolution:
USER: New report to support both old and new Auto LOBs

FIGA ONLY

Report - Flex Reports:

Release: 5.03b  Task Type: Task  External Ref:  Case No: 6672
Issue: For the MSP flex report there should be no additional conditions coming from the stored procedure. All the conditional information should come from the front
Resolution:
USER: The Flex report no longer filters out data based on the stored procedure, it relies solely on the conditions from the front end, it was not reporting MSP information on closed suffixes
Report - Unearned Premium Paid Report:
Release: 5.04  Task Type: Task  External Ref:  Case No: 6599
Issue: For the Unearned Premium report when there are no checks issued in the given date range the report would report $0.00, now it produces a blank report. We need to have it report with the $0.00 amount
Resolution:
USER: When there is nothing to report, the reports is displayed with the Zero amounts

Reports - Flex Reports: Close Date
Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6632
Issue: Close date currently only considers all close dates on the claim. Please also revise the help text to represent this change.
Resolution:
USER: The Close date now applies to any claims with Close transaction dated within the selected criteria. This includes recloses. The Help text has been changed to include this

Reports - Flex Reports: Company criteria selection
Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6751
Issue: Please add columns for the 6 UDC fields to the company selection criteria grid
Resolution:
USER: The company UDCs have been added to the company selection grid.

Reports - Flex Reports: Location General Criteria
Release: 5.04  Task Type: Enhance  External Ref:  Case No: 6498
Issue: Please add a Location General Criteria to all Flex reports to better support TPA monitoring.
Resolution:
USER: A location general criteria has been added to all the Flex report criteria.

Reports - Flex Reports: MSP Suffixes
Release: 5.03b  Task Type: Task  External Ref:  Case No: 6655
Issue: Report in not showing multiple ICD9s
Resolution:
USER: Report now shows multiple ICD9

Release: 5.04  Task Type: Task  External Ref:  Case No: 6573
Issue: For the MSP Suffixes flex report, double clicking on a row should jump to the relevant claim
Resolution:
USER: Report now supports Double clicking to jump to the relevant claim

Release: 5.04  Task Type: Task  External Ref:  Case No: 6678
Issue: Results should include all fields that would be reported in a MSP Claim Export.
Resolution:
USER: All the fields that are reported are included on the results grid of the MSP Flex report
Reports - Flex Reports: MSP Suffixes
Release: 5.04  
Task Type:  
Enhance  
External Ref:  
Case No: 6683  
Issue:  
Please add the new Anticipated Termination date for ORM  
Resolution:  
USER: Anticipated Termination date for ORM field has been added to the MSP Flex Report

Reports: Company Financial Report
Release: 5.04  
Task Type:  
Enhance  
External Ref:  
Case No: 6637  
Issue:  
Need to enhance to Liquidators can also use this to to produce a report based on the imported data. include criteria for Location State and Code. For Liquidator users this will be required criteria. For GF users this should be defaulted based on the Fund selected. For Liquidators this should pull the UDS data from the imported UDS "C" data and the Admin data from the imported "D" data (task 6636).  
Resolution:  
USER: Liquidators can use this to to produce a report based on the imported data

HI HIG, HID, HIH, HUI ONLY

Security:
Release: 5.04  
Task Type:  
Enhance  
External Ref:  
Case No: 6381  
Issue:  
The current screen has 4 tabs that are User based and 3 that are System based. This distinction is not clear to the customers. Please separate these into two screens one for User Security with the current first 4 tabs and the other for System Security with the remaining 3 tabs.  
Resolution:  
USER: The security screen has been separated into two separate options in the form list; one for "User Security" and the other for 'System Security'. The User Maintenance, Permissions, Rules and Security tabs will be located in the "User Security" option and the Data Access, Groups and Tree Maint. tabs will now be located in the "System Security" option.

Unearned Premium:
Release: 5.04  
Task Type:  
Task  
External Ref:  
Case No: 6732  
Issue:  
Need to enhance the UEP to support 5 LOBs. Needs to support the Sort Key in the Lookup Table. Premium detail report will no longer be supported.  
Resolution:  
USER: A possible 5th LOB has been added to the UEP system. The LOB breakdown will now be custom configured for each customer.

Release: 5.04  
Task Type:  
Bug  
External Ref:  
Case No: 6668  
Issue:  
When trying to do a UEP Additional or Reimbursement there is a need to update the amount twice  
Resolution:  
USER: Additional and Reimbursement payments are updated immediately from the Return Detail on the UEP screen

Unearned Premium: Archive
Release: 5.04  
Task Type:  
Enhance  
External Ref:  
Case No: 6691  
Issue:  
Please add an Archive status.  
Resolution:  
USER: An Archive status has been added to Unearned Premium allowing the user to archive policies that will not continue to be required