

# Lightspeed Data Solutions

## Release Notes

Claim v5.04 User (post v5.03)

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### Claim

#### Claim Maintenance - Claimant: ICD-9 Codes

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6704

**Issue:** I note on our current version that the column stating which are valid is way to the right, requiring a scroll to see. I would recommend that it be placed where we could easily the valid column or adjust the information on the screen so all of the fields are visible without the scroll bar. Otherwise, we will need to slide the scroll bar to the right to verify or select codes. It would seem the easier we make it to use the better.

**Resolution:**

USER: The status column has been moved to the immediate right of the description, it is viewable without having to scroll

#### Claim Maintenance - Claimant: Medical Detail

**Release:** 5.03b      **Task Type:** Bug      **External Ref:**      **Case No:** 6567

**Issue:** Some claimant MSP statuses have no status date. When there is no medical record the screen shows a Status of "Exempt". This gives the impression to the user that there is a medical record. Please adjust the screen so if there is no medical record the MSP status is blank.

**Resolution:**

USER: MSP status will now be blank when there is no associated MSP information

**Release:** 5.03b      **Task Type:** Bug      **External Ref:**      **Case No:** 6699

**Issue:** CHANGES TO KEY DATA REQUIRING AN UPDATE TO CMS ON A CLAIMANT ALREAD IN REPORTED STATUS WILL BE SET THE STATUS BACK TO BENEFICIARY. If key data changes are made to claimant with MSP status "Error" it should set the MSP status back to Beneficiary. It is not currently doing that.

**Resolution:**

USER: Fixed

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6680

**Issue:** Some users have floating ORM termination dates based on the most recent Loss Payment. However CMS does not allow reporting of termination dates more than 6 mos. in the future. Please add an Anticipated Termination date for ORM. Users can maintain this as the termination date floats. When the date comes within 6 mos they can then enter the appropriate date in the actual Termination Date field. This field will also be added to the MSP Excel Export and Flex Report.

**Resolution:**

USER: An Anticipated Termination date has been added for the ORM to the Medical detail on the claimant tab as well as the MSP Flex report and the MSP Excel Export.

#### Claim Maintenance - Home Alert:

**Release:** 5.03b      **Task Type:** Bug      **External Ref:**      **Case No:** 6616

**Issue:** When a payment generates an OFAC alert a system error is generated that does not allow the payment to be processed. Need to get a script to push the payment through in the short term and need to correct the issue in 5.03b

**Resolution:**

USER: All customers must have at least one user designated to receive OFAC payment alerts. System error has been handled but payments can not be made to OFAC matches unless there is a user designated to receive OFAC payment alerts.

#### Claim Maintenance - Notes:

**Release:** 5.04      **Task Type:** Bug      **External Ref:** FL0308      **Case No:** 6670

**Issue:** Cannot delete a new note on a claim prior to nightly process being run.

**Resolution:**

USER: Not being able to delete new Notes has been corrected

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### Claim Maintenance - Notes:

**Release:** 5.04      **Task Type:** Bug      **External Ref:**      **Case No:** 6562

**Issue:** Once a note is entered, the user should be able to delete the note prior to nightly process. Currently the 5.03 version of claim does not allow the recent deletion of notes

**Resolution:**

USER: Not being able to delete new Notes has been corrected

### Claim Maintenance - Notes: BR company note on Suffix Change

**Release:** 5.03a      **Task Type:** Bug      **External Ref:**      **Case No:** 6541

**Issue:** When user processed a reserve change on suffix, a note got automatically added saying the Bill Review Company had been changed from {} to {}.

**Resolution:**

USER: The extrainhouse Notes describing the Bill Review Company had been changed from {} to {} have been stopped. All false notes generated by this problem have been found and destroyed.

### Claim Maintenance - Suffix: Collection Referral with Unbooked Check

**Release:** 5.04      **Task Type:** Bug      **External Ref:** Task 6338      **Case No:** 6565

**Issue:** When a check on a suffix is not booked yet, user should be told to wait until the check was booked before referring the collection

**Resolution:**

USER: Able to refer claim to collection after printing checks for the claim and not having booked them yet

### NJPLIGA ONLY

### Claim System: ICD-9 Codes

**Release:** 5.04      **Task Type:** Task      **External Ref:**      **Case No:** 6667

**Issue:** Update ICD9 listing as appropriate based on current list of valid codes. Current file is Q:\20\_Project Claim v5.x\20\_Project Medicare Secondary Payer Reporting\ICD9 Coding\ICD093010.csv expires 10/1/2011. Values no longer in the list should be disabled. New values should be added.

**Resolution:**

USER: Annual update to ICD9 listing

### Collections: Collection Vendors

**Release:** 5.03a      **Task Type:** Bug      **External Ref:**      **Case No:** 6544

**Issue:** User was able to edit the special use blank vendor that is intended for display in the suffix screen where collections are not involved. User changed the record to LAWRENCE P. URBAN; which is now showing on all those non-collection suffixes. Need to correct the special use record and make it non-editable.

**Resolution:**

USER: The collection vendor is no longer showing up for non collection claims and there are about 10 collections that are associated with it. Users can no longer change these special use collections vendors.

### NJPLIGA ONLY

### Company Maintenance - Status:

**Release:** 5.04      **Task Type:** Bug      **External Ref:**      **Case No:** 6652

**Issue:** The Synopsis test box does not save the text when it is typed directly into the box and not from the status box

**Resolution:**

USER: The data in the Synopsis text box is retained regardless of whether it is directly entered by the user, or through the information entered in through the status options.

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### Excel Export: exportxl\_spu\_MSP

**Release:** 5.03b      **Task Type:** Bug      **External Ref:**      **Case No:** 6591  
**Issue:** Currently only shows one ICD9. Please have it include multiple ICD9s.  
**Resolution:**  
USER: Multiple ICD9s will now be reported in exportxl\_spu\_MSP

### Excel Export: exportxl\_spu\_msp\_claim\_report

**Release:** 5.03b      **Task Type:** Enhance      **External Ref:**      **Case No:** 6574  
**Issue:** Please create an Excel Export based on Q:\20\_Project Claim v5.x\20\_Project Medicare Secondary Payer Reporting\excel\_msp\_nghp\_log.sql. It should take an option general parameter of the iolog; if no parameter dump whole table.  
**Resolution:**  
USER: The exportxl\_spu\_msp\_claim\_report has been added to see in Excel format exactly what was reported to COBC. The export takes an optional general parameter of the Log number of a specific MSP Claim Export; omitting the parameter will report all MSP Claim Exports

### Excel Export: MSP

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6682  
**Issue:** Please add the new Anticipated Termination date for ORM  
**Resolution:**  
USER: Anticipated Termination date for ORM field has been added to the MSP Excel Export

### Imaging: FUP Integration for Claim and Notice

**Release:** 5.03a      **Task Type:** Project      **External Ref:**      **Case No:** 6445  
**Issue:** FUP Integration for Claim and Notice – This is a nightly process that passes indexing info for new and changed Claims and reported Loss Notice to the ImageRight system; it also passes claim number changes. NJIGA has defined 5 different filetypes for claims. The appropriate type can be determined by the claim type and wither or not the claim ends in the explicit value "-SIU" The FUP record definition is different for each type. It should be OK to mix records for the different types in a single FUP file.  
**Resolution:**  
USER: Included in v5.03a

### NJPLIGA ONLY

### Imaging: Indexing Integration for Claim and Notice

**Release:** 5.03a      **Task Type:** Project      **External Ref:**      **Case No:** 6446  
**Issue:** Indexing Integration for Claim and Notice – Claim and Loss Notice Documents in the ImageRight indexing queue can be indexed from the claim system.  
**Resolution:**  
USER: Included in v5.03a

### NJPLIGA ONLY

### Imaging: Indexing Integration for Collections

**Release:** 5.04      **Task Type:** Project      **External Ref:**      **Case No:** 6449  
**Issue:** Indexing Integration for Collections – Collections Documents in the ImageRight indexing queue can be indexed from the Collections system. This process requires the ImageRight Desktop Active X control; see Required Components in the Assumptions and Definition section of this document.  
**Resolution:**  
USER: NOT YET READY FOR TESTING due to pending Specification Revision. Image Index button is present on the Collections search screen

### NJPLIGA ONLY

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### Imaging: Open File Integration for Claim and Notice

**Release:** 5.03a      **Task Type:** Project      **External Ref:**      **Case No:** 6447

**Issue:** Open File Integration for Claim and Notice – Buttons will be provided in the Claim Maintenance and Loss Notice screens allowing the user to bring up the IR folder for the current claim when the user selects the button. This button will bring up the ImageRight folder corresponding to the current claim in the Lightspeed system. This process requires the ImageRight Desktop Active X control; see Required Components in the Assumptions and Definition section of this document.

**Resolution:**

USER: Included in v5.03a

### NJPLIGA ONLY

### Imaging: Open File Integration for Collections

**Release:** 5.04      **Task Type:** Project      **External Ref:**      **Case No:** 6450

**Issue:** Open File Integration for Collections – A button will be provided in the Collections screen allowing the user to bring up the IR folder for the Collection when the user selects the button. This button will bring up the ImageRight folder corresponding to the current Collection in the Lightspeed system. This process requires the ImageRight Desktop Active X control; see Required Components in the Assumptions and Definition section of this document

**Resolution:**

USER: NOT YET READY FOR TESTING due to pending Specification Revision.  
There is an image button on the in the Collections module that will allow the user to bring up the IR folder for the selected Collection

### Imaging: Training Drawer FUP Integration for Claim and Notice

**Release:** 5.03a      **Task Type:** Project      **External Ref:**      **Case No:** 6545

**Issue:** One time FUP to set up their training system. Limited selection of various type claim/ notices.

**Resolution:**

USER: Included in v5.03a

### NJPLIGA ONLY

### Import/Export - Collections Update from Vendor:

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 3635

**Issue:** Update collection vendor status in collection detail and debtor detail from the imported data. These should include the date, code and status text. Insert notes from the imported notes data. Also, please create a Debtor History record for each debtor showing the address, contact info, driver's license, etc from the vendor import.

**Resolution:**

USER: New data is imported for the debtor as well as the history record

### NJPLIGA ONLY

### Import/Export - MSP Claim Export:

**Release:** 5.03b      **Task Type:** Bug      **External Ref:**      **Case No:** 6566

**Issue:** Please correct Export name to "MSP Claim Export". Current process is producing detail records that only have the Record type, all other fields in the detail records are filled to spaces.

**Resolution:**

USER: Export name has been changed to "MSP Claim Export".

**Release:** 5.03b      **Task Type:** Enhance      **External Ref:**      **Case No:** 6575

**Issue:** Please add iolog to the grid of previous exports.

**Resolution:**

USER: Log number has been added to grid of previous exports.

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### Import/Export - MSP Claim Export: Recall and Test flag

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6570

**Issue:** Most exports are effectively only reporting which can be redone as many times as necessary. However this export is more than just reporting, it is one task in a workflow. If the export is done mistakenly or has other issues we need the ability to recall it. Please add a recall option that would set the reported claimants back to Beneficiary. This recall option should only be available on the most recently exported file. Once customers have completed testing with COBC the test option should not be available in their production systems. Please add a special rule for "MSP is Live", this rule should be off for everyone. When they are ready for production reporting we will set this rule on. The Test flags for the MSP Claim Export and the Query/Candidate Export should be disabled when the rule is on.

**Resolution:**

**USER:** An Export capability has been added to the MSP Export screen. This will rollback the last export and set the reported claimants back to beneficiary

### Import/Export - MSP Claim Response Import:

**Release:** 5.03b      **Task Type:** Bug      **External Ref:**      **Case No:** 6581

**Issue:** Please correct the name of the import to "MSP Claim Response"

**Resolution:**

**USER:** Import name has been corrected to "MSP Claim Response"

**Release:** 5.03b      **Task Type:** Enhance      **External Ref:**      **Case No:** 6659

**Issue:** Please add a MSP Export Status "Confirmed". When the Claim Response Import indicates a Response File Disposition Code of 01 or 02 then the claimant's MSP Export Status should be set to the new Confirmed value.

**Resolution:**

**USER:** New Confirmed MSP Export status will indicate when COBC has confirmed that the reported claimant was received and processed

**Release:** 5.03b      **Task Type:** Enhance      **External Ref:**      **Case No:** 6688

**Issue:** Improve handling and reporting of non-compliance records.  
1) Bug - Only the claimants with disposition codes 03,SP,50&51 should be set to MSP Status Error; those with code 01 or 02 should be set to MSP Status Reported. It is currently setting all to Error.  
2) Enhance - Need to enhance exception report to indicate non-compliance issues. We need to report any disposition code 03,SP,50&51 and if any link on non-compliance codes in the response file to the cmxmsperrorcode table report those as Warnings in the exception report.

**Resolution:**

**USER:** Enhanced

### Import/Export - MSP Claim Response Import: IO Exception Report

**Release:** 5.03b      **Task Type:** Enhance      **External Ref:**      **Case No:** 6698

**Issue:** Report currently shows SSN in Key 1 and Document Control No in Key 2. The claim number would be far more useful to the end user. Please change to show ClaimNo in Key 1 and the SSN in Key 2.

**Resolution:**

**USER:** The Claim number is being displayed in the Key1 column and the Social Security Number is in the Key2 column of the IO Exception report

### Import/Export - MSP TIN Reference Export:

**Release:** 5.03b      **Task Type:** Enhance      **External Ref:**      **Case No:** 6582

**Issue:** TIN Export

**Resolution:**

**USER:** MSP TIN Reference Export has been added. This export only needs to be done once in Test and once in Production. After that it only needs to be done if/when the Fund changes their address or contact information.

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### Import/Export - UDS V02 Financial Export (D): Financial Export

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6635

**Issue:** Please correct the name to correspond to other UDS imports and Exports. Name should be UDS V02 Financial Export (D)

**Resolution:**

USER: Name for the Financial Export has been corrected and corresponds to the other UDS Exports.

### Import/Export:

**Release:** 5.04      **Task Type:** Task      **External Ref:**      **Case No:** 6622

**Issue:** Should not need to change the default path in IO File maintenance when we are providing a current path on the Import or Export screens

**Resolution:**

USER: Both the Import and Export functions will function even though the default path is incorrect but a correct path has been entered by the user

### Loss Notice - Claimant: ICD-9 Codes

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6705

**Issue:** I note on our current version that the column stating which are valid is way to the right, requiring a scroll to see. I would recommend that it be placed where we could easily the valid column or adjust the information on the screen so all of the fields are visible without the scroll bar. Otherwise, we will need to slide the scroll bar to the right to verify or select codes. It would seem the easier we make it to use the better.

**Resolution:**

USER: The status column has been moved to the immediate right of the description, it is viewable without having to scroll

### Loss Notice - Claimant: Medical Detail

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6681

**Issue:** Some users have floating ORM termination dates based on the most recent Loss Payment. However CMS does not allow reporting of termination dates more than 6 mos. in the future. Please add an Anticipated Termination date for ORM. Users can maintain this as the termination date floats. When the date comes within 6 mos they can then enter the appropriate date in the actual Termination Date field. This field will also be added to the MSP Excel Export and Flex Report.

**Resolution:**

USER: The Anticipated Termination date has been added to the Medical detail of the Claimant tab.

### Loss Notice - Claimant: Survivor

**Release:** 5.04      **Task Type:** Enhance      **External Ref:** 0283      **Case No:** 6626

**Issue:** Please add support for Survivor, including ability to modify in Edit mode.

**Resolution:**

USER: Support for Survivor has been added to the Claimant tab in the Loss Notice module

### Loss Notice - Notes: System Notes

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6517

**Issue:** Please create system notes for changes to claim no or claim type even for items in Notice. This is needed for improved FUP support for customers using ImageRight.

**Resolution:**

USER: Notes are generated when the Claim Number is changed or the Claim Type is changed, or both.

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### Loss Notice - Suffix:

**Release:** 5.03a      **Task Type:** Test Bug      **External Ref:**      **Case No:** 6542  
**Issue:** Able to delete suffixes from a Loss Notice that has already been posted  
**Resolution:**  
USER: Bug fixed; No Longer able to delete Suffixes from Notices that have already been posted

### Loss Notice: Loss Notice Data from Web

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6063  
**Issue:** Enhancement to automate new claim reports received via web. Currently being input thru web, printed to PDF and then manually entered into Lightspeed. New task will read the data captured from the web (in CFP..PropertyLossNotice table) and populate the new Notice record.  
**Resolution:**  
USER: New feature has been implemented.

### CFP ONLY

### Nightly Processing: Alert

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6608  
**Issue:** System alert if Nightly Processing not complete as expected. This should be a separate process triggered by member of system alert group logging in.  
**Resolution:**  
USER: Alert if Nightly Processing not complete as expected will go to members of system alert group logging in.

### Payment: GL Code

**Release:** 5.04      **Task Type:** Bug      **External Ref:**      **Case No:** 6540  
**Issue:** FIGAs LOB should be a 10 digit code [4digit gl code][single digit LOB][5digit NAIC] with no spaces or dashes. We are assigning an 11 digit code with the LOB padded with a leading zero. Please correct it to the proper 10 digit code. Please fix pre-existing data for checks issued in the current year.  
**Resolution:**  
USER: GL codes should now be correctly formatted to match the accounting systems accounts.

### FIGA ONLY

### Report - Claim Transaction Company Summary FIGA:

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6694  
**Issue:** FIGA will be adding a 3rd AUTO LOB "AUTOC". We need a new version of the Claim Transaction Company Summary FIGA report that will combine this new "AUTOC" LOB with the AUTO counts at the top of the report but will itemized the "AUTOC" in the financial Loss, Expense and Recovery sections.  
**Resolution:**  
USER: New report to support both old and new Auto LOBs

### FIGA ONLY

### Report - Flex Reports:

**Release:** 5.03b      **Task Type:** Task      **External Ref:**      **Case No:** 6672  
**Issue:** For the MSP flex report there should be no additional conditions coming from the stored procedure. All the conditional information should come from the front  
**Resolution:**  
USER: The Flex report no longer filters out data based on the stored procedure, it relays solely on the conditions from the front end, it was not reporting MSP information on closed suffixes

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### Report - Unearned Premium Paid Report:

**Release:** 5.04      **Task Type:** Task      **External Ref:**      **Case No:** 6599

**Issue:** For the Unearned Premium report when there are no checks issued in the given date range the report would report \$0.00, now it produces a blank report. We need to have it report with the \$0.00 amount

**Resolution:**

USER: When there is nothing to report, the reports is displayed with the Zero amounts

### Reports - Flex Reports: Close Date

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6632

**Issue:** Close date currently only considers all close dates on the claim. Please also revise the help text to represent this change.

**Resolution:**

USER: The Close date now applies to any claims with Close transaction dated within the selected criteria. This includes recloses. The Help text has been changed to include this

### Reports - Flex Reports: Company criteria selection

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6751

**Issue:** Please add columns for the 6 UDC fields to the company selection criteria grid

**Resolution:**

USER: The company UDCs have been added to the company selection grid.

### Reports - Flex Reports: Location General Criteria

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6498

**Issue:** Please add a Location General Criteria to all Flex reports to better support TPA monitoring.

**Resolution:**

USER: A location general criteria has been added to all the Flex report criteria.

### Reports - Flex Reports: MSP Suffixes

**Release:** 5.03b      **Task Type:** Task      **External Ref:**      **Case No:** 6655

**Issue:** Report in not showing multiple ICD9s

**Resolution:**

USER: Report now shows multiple ICD9

**Release:** 5.04      **Task Type:** Task      **External Ref:**      **Case No:** 6573

**Issue:** For the MSP Suffixes flex report, double clicking on a row should jump to the relavent claim

**Resolution:**

USER: Report now supports Double clicking to jump to the relavent claim

**Release:** 5.04      **Task Type:** Task      **External Ref:**      **Case No:** 6678

**Issue:** Results should include all fields that would be reported in a MSP Claim Export.

**Resolution:**

USER: All the fields that are reported are included on the results grid of the MSP Flex report



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### Reports - Flex Reports: MSP Suffixes

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6683  
**Issue:** Please add the new Anticipated Termination date for ORM  
**Resolution:**  
USER: Anticipated Termination date for ORM field has been added to the MSP Flex Report

### Reports: Company Financial Report

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6637  
**Issue:** Need to enhance to Liquidators can also use this to produce a report based on the imported data. include criteria for Location State and Code. For Liquidator users this will be required criteria. For GF users this should be defaulted based on the Fund selected. For Liquidators this should pull the UDS data from the imported UDS "C" data and the Admin data from the imported "D" data (task 6636).  
**Resolution:**  
USER: Liquidators can use this to produce a report based on the imported data

### HI HIG,HID,HIH,HUI ONLY

#### Security:

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6381  
**Issue:** The current screen has 4 tabs that are User based and 3 that are System based. This distinction is not clear to the customers. Please separate these into two screens one for User Security with the current first 4 tabs and the other for System Security with the remaining 3 tabs.  
**Resolution:**  
USER: The security screen has been separated into two separate options in the form list; one for "User Security" and the other for 'System Security'. The User Maintenance, Permissions, Rules and Security tabs will be located in the "User Security" option and the Data Access, Groups and Tree Maint. tabs will now be located in the "System Security" option.

#### Unearned Premium:

**Release:** 5.04      **Task Type:** Task      **External Ref:**      **Case No:** 6732  
**Issue:** Need to enhance the UEP to support 5 LOBs. Needs to support the Sort Key in the Lookup Table. Premium detail report will no longer be supported.  
**Resolution:**  
USER: A possible 5th LOB has been added to the UEP system. The LOB breakdown will now be custom configured for each customer.

**Release:** 5.04      **Task Type:** Bug      **External Ref:**      **Case No:** 6668  
**Issue:** When trying to do a UEP Additional or Reimbursement there is a need to update the amount twice  
**Resolution:**  
USER: Additional and Reimbursement payments are updated immediately from the Return Detail on the UEP screen

#### Unearned Premium: Archive

**Release:** 5.04      **Task Type:** Enhance      **External Ref:**      **Case No:** 6691  
**Issue:** Please add an Archive status.  
**Resolution:**  
USER: An Archive status has been added to Unearned Premium allowing the user to archive policies that will not continue to be required