

Lightspeed Data Solutions

Release Notes

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Claim

Bill Review: EOR

Release: 5.11b **Task Type:** Project **External Ref:** 2011083005 **Case No:** 8852

Issue: Company Name: Should be New Jersey Property-Liability Insurance Guaranty Association. It is being truncated. Please widen the field so it extends from the logo to the right margin; and then center the name within the field.

Resolution:

USER: Field has been widened to show full name.

NJPLIGA ONLY

Bill Review: Pharmacy EDI - Import into LaserFiche

Release: 5.12 **Task Type:** Project **External Ref:** 20111104 **Case No:** 8235

Issue: Develop and implement an automated Import process will be run weekly to import the TIF images of each individual prescription invoice into LaserFiche and associated to the appropriate claims. The Lightspeed process will place the TIFFs and XML files in the designated location; JPI will develop processes and procedures to import these into LaserFiche.

Resolution:

USER: This will require final configuration once v5.12 is in place

LIGA ONLY

Bill Review: Pharmacy EDI - Import into Lightspeed

Release: 5.12 **Task Type:** Project **External Ref:** 20111104 **Case No:** 8170

Issue: An automated Import process to import the bills and invoice into PSQ. Links in imaged Invoices. Import should create Payment Stamp items for each bill. Timing would be based on CPS creating the billing data file.

Resolution:

USER: This will require final configuration once v5.12 is in place.

LIGA ONLY

Bill Review: Pharmacy EDI - Invoice Review/Payment

Release: 5.12 **Task Type:** Project **External Ref:** 20111104 **Case No:** 8171

Issue: Examiners can use their PSQ to review the invoices and submit the ones that are approved for payment. Examiners can submit, hold or archive the invoice for payment. This should be similar to the current PSQ processes, Needs the ability to view the invoice pdf which is similar to how NJ views imaged EORs from PSQ. PSQ Submit – needs to be modified to go to a bulk check; first submit for batch creates header.

Resolution:

USER: This will require final configuration once v5.12 is in place.

LIGA ONLY

Bill Review: Pharmacy EDI - Retrieve Files from CPS

Release: 5.12 **Task Type:** Project **External Ref:** 20111104 **Case No:** 8169

Issue: An automated SFTP process can run daily to download the invoice file and tiff bill images from the CPS ftp site to LIGA; making them available when desired. This would replace the manual "Retrieve Files from CPS" process in the CPS INVOICING application.

Resolution:

USER: This will require final configuration once v5.12 is in place.

LIGA ONLY

Bulk Check: Post Bulk Grid

Release: 5.12 **Task Type:** Task **External Ref:** **Case No:** 8776

Issue: Post Bulk Grid needs Header Column sort

Resolution:

USER: Post Bulk Grid now supports Column sort

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Check - Print: EOR Check Print

Release: 5.12 **Task Type:** Bug **External Ref:** **Case No:** 9001

Issue: IIGF v5.12: EOR Check Print: test check prints correctly, but batched checks print with EOR & checks reversed from correct printer trays. currently need to switch printer trays when alternating between printing regular vs. EOR checks.

Resolution:

USER: Test check now properly reflects proper tray selection for EOR checks

IIGF,LIGA,NJPLIGA ONLY

Check - PSQ:

Release: 5.12 **Task Type:** Task **External Ref:** **Case No:** 9047

Issue: Need to increase the size of the Bill No field on the PSQ screen and make it horizontally scrollable. Also need to increase the size of the Bill No field in the PAQ detail popup screen. The increase should allow an additional 2-3 characters to be viewed

Resolution:

USER: The Bill No Field has been widened to allow additional characters, able to view around 17 characters in the field, this also applies to the popup screen.
Horizontal scroll has been applied to the field as well

IIGF,LIGA,NJPLIGA ONLY

Check - PSQ: Suffix dropdown

Release: 5.12 **Task Type:** Bug **External Ref:** **Case No:** 8886

Issue: The user could not see much of the dropdown. The Coverage Sub column is not needed.

Resolution:

USER: Drop down windows size has been increased and the Coverage Sub column has been removed allowing the user to see the necessary information

LIGA,IIGF,NJPLIGA ONLY

Check - PSQ: System Note for Archive

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 7711

Issue: System note – for archived bills.
Subject line: PSQ Archived
In body of Note: Provider name, Date of Service, Reason for denial, Amount, Bill ID No. and Person who archived
Add archived date

Resolution:

USER: able to see the notes for items that I archived in PSQ after archiving the PSQ items from Check

NJPLIGA ONLY

Check - Search/Void: Cleared date

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 9073

Issue: Please provide for a Security permission to Edit Check Cleared date. Users with the permissing should be allowed to enter/edit the check cleared date.

Resolution:

USER: Able to enter/edit the check cleared date when the Edit Check Cleared Date security has been applied to the user

Claim Maintenance - Auto: Button bolding

Release: 5.12 **Task Type:** Bug **External Ref:** **Case No:** 8946

Issue: The button bolding does not reflect the data.

Resolution:

USER: The Bolding of the buttons on the Auto tab has been corrected and is now reflective of the data where it is bolded when there is information present and not bolded whn it is not.

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Claim Maintenance - Claimant:

Release: 5.12 **Task Type:** Enhance **External Ref:** 847 **Case No:** 8412
Issue: Don't allow claimant SSN value to be invalid values, such as all zero, all ones, etc.
Resolution:
USER: Invalid SSNs will no longer be allowed if the restriction is active.

Release: 5.12 **Task Type:** Task **External Ref:** **Case No:** 8815
Issue: Would like to be able to delete Attornies and Contacts for a particular claimaint
Resolution:
USER: Delete button active when on the Attorney detail screen and allows the Attorney to be deleted.

Claim Maintenance - Claimant: Contacts

Release: 5.12 **Task Type:** Bug **External Ref:** **Case No:** 8998
Issue: Unable to add contacts
Resolution:
USER: Now able to add contacts under Claimant Tab/Contact button

Claim Maintenance - Claimant: Litigation Detail

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8787
Issue: Add mediation assignment dropdown (LS user list) to docket form.
Resolution:
USER: New mediation assignment dropdown has been added

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8340
Issue: Need to be able to track and report when a claim went into litigation and when it was settled. Please add Litigation Start and Settled Dates to the Litigation Detail.
Resolution:
USER: Litigation Start and Settled Dates have been added to the Litigation Detail to start recording the information

Claim Maintenance - Claimant: PIP Ledger

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 9042
Issue: Requested modifications:
Reclassify the reductions per steve's email.
Relabel column headings Billed -> Amount Billed, Allowed -> Allowed Amount, Offset -> Health Ins. Offset, DedCopay -> Dedt/Copay, PIP80 -> PIP Paid, PPO Fee -> PPO Network Fees, Paid to Date -> Total Paid to Date.
Show PPO Fees on same line as the related Provider Payment
Resolution:
USER: Column headings have been changed to the new values

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Claim Maintenance - Claimant: PIP Ledger Report

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 9046

Issue: Relabel column headings Billed -> Amount Billed, Allowed -> Allowed Amount, Offset -> Health Ins. Offset, DedCoplay -> Ded/Coplay, PIP80 -> PIP Paid, PPO Fee -> PPO Network Fees, Paid to Date -> Total Paid to Date.
Show PPO Fees on same line as the related Provider Payment

Resolution:

USER: The headings have been updated in the PIP Ledger Report

NJPLIGA ONLY

Claim Maintenance - Home Metrics:

Release: 5.12 **Task Type:** Enhance **External Ref:** 849 **Case No:** 8414

Issue: Establish new metric – diary movement with no recent activity (notes, transactions, status updates)
• Diary is pushed forward, but no recent claim activity
• Recent activity defined as current date or (current date -1) activity

Resolution:

USER: Diary Movement Without Recent Activity has been added to the list of Metrics

Release: 5.12 **Task Type:** Bug **External Ref:** 943 **Case No:** 8904

Issue: When dealing with Vendor Maintenance alerts, double clicking on the Vendor alert will move the user to the Vendor Maintenance screen. When the user closes the Vendor screen they are put back into the Claim Tab and not the Metrics tab

Resolution:

USER: When the user closes the Vendor Maintenance screen after being moved there from the alert queue, they are returned to the alert queue

Claim Maintenance - Home Metrics: Date of Loss Error

Release: 5.12 **Task Type:** Enhance **External Ref:** 871 **Case No:** 8584

Issue: Please create an Exception Metic for claim with DOL Error Flags. FIGA wants that to be a metric item, so we can see the total count at enterprise metrics, managers can see the count for their workgroups, and adjuster can see their assigned claims with DOL error.

Resolution:

USER: New Exception metric has been added

Claim Maintenance - Home Metrics: Workgroup Metrics

Release: 5.12 **Task Type:** Enhance **External Ref:** 850 **Case No:** 8415

Issue: Add a field indicating the workgroup. Manager would have dropdown to select other workgroups.

Resolution:

USER: Workgroup name has been added.

Claim Maintenance - Home: Payment Stamp

Release: 5.11b **Task Type:** Task **External Ref:** **Case No:** 8880

Issue: Change the status to Bill Review for the items that have come in from Mitchell. When these particular items are double clicked it should pop up a screen that refers them to the Image Tab - Please refer to the Image Tab for more detailed information. The Bill Review Status should be applied to the existing data

Resolution:

USER: These items will now have a Status of "Bill Review" to indicate they are at Mitchell for review. Payment Stamp screen will not be available for items in this state.

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Claim Maintenance - Home: Related Claim

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 7713
Issue: NJIGA would like a "Same Claimant (DOB)" Related Claim based on Claimant name and DOB – would assist in identifying duplications.
Resolution:
USER: New rule has been added to rule based related claims

Claim Maintenance: Back Button

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8714
Issue: Implement back button for use with queues.
Resolution:
USER: The Jump Back button has been provided to go back to the screen outside of Claim Maintenance such as Verify, Search and the Flex Reports

Claim Maintenance: Related Claims

Release: 5.12 **Task Type:** Project **External Ref:** **Case No:** 3851
Issue: Related Claim Feature to establish rules based dynamic related claims.
Resolution:
USER: New rule based related claims has been implemented.

Claim System: ICD-9 Codes

Release: 5.12 **Task Type:** Task **External Ref:** **Case No:** 8902
Issue: ICD-9 Updates
Resolution:
USER: ICD9 codes have been updated with new and changed codes.

Claim System: Related Claim

Release: 5.12 **Task Type:** Enhance **External Ref:** 845 **Case No:** 8410
Issue: Establish a "Same Policy" related claim rule for same Policy# (regardless of policy period), same company(iga_no)
Resolution:
USER: New rule established for rule based related claims

Claim System: Resizing

Release: 5.12 **Task Type:** Bug **External Ref:** **Case No:** 8875
Issue: Resizing is not working for some windows
Resolution:
USER: Windows for the Search and Flex report windows now resize in proportion to the screen

Claim System: Shoretel Integration

Release: 5.11a **Task Type:** Task **External Ref:** **Case No:** 8805
Issue: Need to remove the need for the Policy Number input parameter for the spu_shoretel_lclaim_ivr stored procedure
Resolution:
USER: Policy number requirement has been removed.

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Company Financial Maintenance: Monthly recording

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 9010

Issue: Our current feature is designed around reporting on a quarterly basis. A couple of our customers actually do the calculations on a monthly basis and the sum the three months into the quarterly record. Can we modify the application so that those who wish could enter monthly records that would then be rolled up into the quarterly record?

Resolution:

USER: System will now support the option for to record on a monthly basis but still report on a quarterly basis.

Company Profile:

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8710

Issue: On the Special Rule tab, please add column sort and filtering. Please add find on Rule No, Category and Description.

Resolution:

USER: Find has been added on the following, Rule No, Category, Description
Column filtering and sort has been added

EOR: Logo

Release: 5.11a **Task Type:** Enhance **External Ref:** **Case No:** 8785

Issue: Please add a optional Logo in the upper left corner of the EOR. The logo will be printed for those Customers that provide an image of the logo. The corner will just be blank when no image is provided.

Resolution:

USER: Logo has been to the EOR.

Excel Export: exportxl_spu_BRClaimantLP

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8928

Issue: No criteria. Scope: All Suffixes assigned to BR Company code 10 or 11. Result: Client code (NJGA or WCSF), Claim No (NAIC-Claim No-Claimant No) separated with hyphens, Coverage Code, LP amount. The LP amount should exclude Loss payments and PPO payments that have been reviewed by Mitchell (BR Company code 10 or 11).

Resolution:

USER: New Excel Export has been added.

NJPLIGA ONLY

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 9074

Issue: Please revise to be more inclusive

Resolution:

USER: New exportxl_spu_BRClaimantLP has been added

NJPLIGA ONLY

Excel Export: exportxl_spu_IRS1099

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 9024

Issue: Export to emulate the B - Payee records from a IRS 1099 Export. General parameter to be the checking account description; dates to be the date range. Assume year is that of the the ending date. Assume no minimum and include foreign.

Resolution:

USER: New Excel Expor has been added

Excel Export: exportxl_spu_medicalvencor

Release: 5.11b **Task Type:** Enhance **External Ref:** **Case No:** 8887

Issue: Please create a medical vencor export.

Resolution:

USER: New export added

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Excel Export: exportxl_spu_ORMMismatch

Release: 5.12 **Task Type:** Task **External Ref:** **Case No:** 8782

Issue: Need to add an excel export that will report claimants where the ORM value is different from that assigned to the coverage. Need to export the Claim No, Claimant, Coverage, Current ORM status, Coverage ORM status, Last Changed Date of Suffix, last changed date of MSP Status, Manager Date, Manager Note, Examiner Date, Examiner Note

Resolution:

USER: Exportxl_spu_ORMmismatch.

Export - BR SA Recon: Mitchell Recon Export

Release: 5.11a **Task Type:** Enhance **External Ref:** **Case No:** 8402

Issue: NJPLIGA will send the remittance detail quarterly to enable the reconciliation of payments made at the bill (transaction) level. Remittance file is loaded into Mitchell's reconciliation database and is used to match up transactions from SmartAdvisor with payment information from your payment system.

Resolution:

USER: Export has been added

NJPLIGA ONLY

Export - CEA EPICenter Claim Export :

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8722

Issue: Need to add support for deductible status. See task 8726

Resolution:

USER: Support for Deductible status has been added to the system through the use of the special rule and the addition of a deductible status in Payment

CFP ONLY

Export - NCIGF Financial Export (C):

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8980

Issue: Export summary of UDS C records. Produces a single file for all companies for the user specified Fund and Year.

Resolution:

USER: New export added to support NCIGF Reporting

Export - NCIGF Financial Export (D):

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8979

Issue: Export of UDS D records. Produces a single file of 4th quarter Year to Date records for all companies for the user specified Fund and Year.

Resolution:

USER: New export added to support NCIGF Reporting. This requires Company Financial information to be recorded for all companies back to the beginning of 2011

Export - UDS V02 "C" Loss & UEP Export:

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 9053

Issue: Modify to pick up the Manual Check number for manual payments.

Resolution:

USER: UDS export wil now show manual check numbers if paymens were issued from system other than claim.

Imaging: Bill Review Indexing support.

Release: 5.11a **Task Type:** Project **External Ref:** 2011083005 **Case No:** 8797

Issue: Add a Re-Eval flag to the index screen for Provider Bills. Default to No (unchecked). See task 8798.

Resolution:

USER: Re-eval flag has been added

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Imaging: Bill Review Indexing support.

Release: 5.11b **Task Type:** Project **External Ref:** 2011083005 **Case No:** 8866

Issue: Imaged Provider Bills fix for images are not getting the DocRefer is now being enforced on all indexing. Requirement for DocRefer should only apply to Provider Bills.

Resolution:

USER: Now supports indexing of Provider Bills as well as other documents.

NJPLIGA ONLY

Imaging: Check Lookup

Release: 5.12 **Task Type:** Project **External Ref:** 20111102 **Case No:** 8230

Issue: Modify the existing feature such that all documents related to the payment are brought up when the Image Button from the transaction detail screen is selected.

Resolution:

USER: Support has been added.

LIGA ONLY

Import - BR SA Bill Review:

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 9031

Issue: Payment transactions are being attributed as being requested by the user that indexed the provider bill. NJPLIGA would like these attributed to the examiner on the claim.

Resolution:

USER: Transactions related to Provider Bill Payment will be attributed to the examiner on the claim.

NJPLIGA ONLY

Import - BR SA Bill Review: File with duplicate document control number

Release: 5.12 **Task Type:** Bug **External Ref:** **Case No:** 9020

Issue: A batch with duplicate document control numbers would not process

Resolution:

USER: Patch already added to production for NJ, will allow the batch to process and just hold the duplicate document control number items

NJPLIGA ONLY

Import - BR SA Bill Review: Notes

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 9059

Issue: Please suppress the System notes being created for Bill Comment Records with comment type='C'.

Resolution:

USER: System notes will no longer be generated for imported comments

NJPLIGA ONLY

Import - BR SA BR Fee: BRV Invoice Import

Release: 5.11a **Task Type:** Project **External Ref:** 2011083005 **Case No:** 8303

Issue: Provide a periodic import, reconciliation and payment of Invoice information from the BRV.

Resolution:

USER: Import has been added

NJPLIGA ONLY

Release: 5.12 **Task Type:** Project **External Ref:** 2011083005 **Case No:** 9048

Issue: Errors encountered testing import.

Resolution:

USER: Import has been fixed

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Import - UDS V02 MSP "M" Import:

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 5090
Issue: Add import for UDS "M" record. Include overwrite or fillin options for both Notice and Claim to be applied at time of processing.
Resolution:
USER: Now support options for fillin or overwrite

Letters:

Release: 5.11a **Task Type:** Task **External Ref:** 441 **Case No:** 7576
Issue: Support office 2010 documents (DOCX) without setting the office level to 2003.
Resolution:
USER: Should now save a DOCX if Office version is 2007 or greater and as DOC if earlier.

Letters: Receiver Bar Date

Release: 5.11b **Task Type:** Enhance **External Ref:** **Case No:** 8891
Issue: Please add the new "Receiver Bar" date (task 8409) to the Claim, UEP and Company Letter sources.
Resolution:
USER: New field added

Loss Notice - Claimant:

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8569
Issue: Don't allow claimant SSN value to be invalid values, such as all zero, all ones, etc.
Resolution:
USER: The SSN field does not allow the entry of invalid values

Payment - Claim:

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8726
Issue: Need to add support for deductible status for the CEA EPICenter Export. Please add a Deductible dropdown, between the City and the record navigator. Values for the 4 CEA values. Add a special rule for this field to be required; default to not required except for CEA. See task 8722 for related export changes.
Resolution:
USER: Deductible Drop Down has been added to the Payment screen below Item Description and above Requested Date. It has values for the 4 CEA values.
A Deductible Status Required has been added to the Special Rules list, it is off by default

CFP ONLY

Report - Diary:

Release: 5.12 **Task Type:** Task **External Ref:** **Case No:** 8929
Issue: CFP would like the users to be able to see their Diary Report when they first login to their workstations. They would like to see this without having to log into the claim system. Need command line parameter for claim.exe to launch instance of the claim app, autologin and launch the users diary queue. This can be added to the user's login script.
Resolution:
USER: Examiners now able to see their Diary Report when they first login to their workstations

CFP ONLY

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Report - Flex Reports:

Release: 5.12 **Task Type:** Task **External Ref:** 926 **Case No:** 8916

Issue: FIGA is requesting to add manager as a General Criteria parameter.
The flex reports affected by this request would be those where Examiner is currently a general parameter – Bulk Mailing, Claim Detail, Claim Search, Claim Summary, Company Summary, MSP suffix & Suffix Summary reports

Resolution:

USER: Manager has been added as a General Criteria Parameter at the end of the list

Report - Notes:

Release: 5.12 **Task Type:** Bug **External Ref:** **Case No:** 8935

Issue: The Notes report has generates a Database error if it is run with a date range of less than 1 week

Resolution:

USER: Any date range can be used to successfully generates the Notes report

Report - Unearned Premium Paid Report:

Release: 5.12 **Task Type:** Bug **External Ref:** 948 **Case No:** 8921

Issue: The LS Unearned Premium report seems to no longer total correctly. It appears the reimbursement values are being added to the total rather than subtracted from the total.

Resolution:

USER: Reimbursement values are being handled correctly by the report and the Net Total field has been fixed

Report - Vendor Payment Summary: Save As Excel

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8801

Issue: Current results show internal cmxlookup_box1099. Please change to show the code value with label Box.

Resolution:

USER: Indicative box values now show in the report.

Reports - Flex Reports: Unearned Premium Flex Report

Release: 5.12 **Task Type:** Task **External Ref:** 889 **Case No:** 8745

Issue: Need to add Transaction Date criteria

Resolution:

USER: Transaction Date Criteria fiels has been added to the Report Specific Criteria list

Reports - Flex Reports: Unearned Premium Summary

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8975

Issue: Please add the UEP Close Reason to the criteria.

Resolution:

USER: Close reason has been added as a criteria.

Reports: Company Financial

Release: 5.11b **Task Type:** Bug **External Ref:** **Case No:** 8859

Issue: Inception to date subtotal for section 2 in not correct.

Resolution:

USER: Inception to date subtotal for section 2 has been corrected. This was only an issue when there is re-classification.

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Reports: Litigation Report

Release: 5.12 **Task Type:** Enhance **External Ref:** **Case No:** 8788

Issue: Please add assigned to as a Criteria and to the output (see task 8787).

Resolution:

USER: Assigned to has been added to both criteria and result

Vendor Maintenance:

Release: 5.11b **Task Type:** Enhance **External Ref:** **Case No:** 8888

Issue: Please add lcpayee as a view only field to the Misc detail. This is used as the External ID in Mitchell imports and exports.

Resolution:

USER: Field has been added

Release: 5.12 **Task Type:** Bug **External Ref:** 943 **Case No:** 8905

Issue: Doing the Vendor Alert approval from the Vendor Maintenance screen does not automatically refresh the queue in Metrics. Clicking the refresh button manually will do this

Resolution:

USER: Approving the alert from the Vendor Maintenance screen now automatically refreshes the alert queue in Metrics
