Lightspeed Data Solutions

Release Notes

Claim v5.13 User (post v5.12)

Claim

BR Reconciliation/Payment - Invoices:

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9162**

Issue: Please make the Filename column in the grid wider to support SA filenames.

Resolution:

USER: Size of the Filename column has been widened to allow the SA filenames to be supported

NJPLIGA,IIGF,LIGA ONLY

BR Reconciliation/Payment - Payment:

Release: 5.13 **Task Type:** Bug **External Ref:** **Case No:** **9239**

Issue: sorting and grouping

Resolution:

USER: The payment tab has been altered such that the user is required to click the edit button before being able to see the individual payments. The screen is now able to offer Column Sort and Filtering for the grid

IIGF,LIGA,NJPLIGA ONLY

BR Reconciliation/Payment:

Release: 5.13 **Task Type:** Bug **External Ref:** **Case No:** **9273**

Issue: Not all fees are getting onto checks eventhough they are matched and selected for payment.

Resolution:

USER: All the selected Fees are available for Payment in the Payment tab in Br Reconciliation

NJPLIGA ONLY

Check - Print New Jersey: Claimant Settlement Letters

Release: 5.13 **Task Type:** Bug **External Ref:** **Case No:** **9278**

Issue: The job used to print Claimant Settlement Letters if the payement was to claimant & atty and over some dollar amount. That got broken recently (5.11 or 5.12). Please re-establish

Resolution:

USER: They will now print from the proper bin

NJPLIGA ONLY

Check - Verification:

Release: 5.12a **Task Type:** Task **External Ref:** **Case No:** **9103**

Issue: Now that the account is required on the verify tab it should default to primary if that is the only account

Resolution:

USER: The Account drop down defaults to the Primary option when there is only one acccount present

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Claim Maintenance - Claimant: PIP Detail & Ledger Report

Release: 5.12a **Task Type:** Bug **External Ref:** **Case No:** **9092**

Issue: Expense payments should not be included. PPO Fees should be reported on the same record as the Provider payment. Total Paid should be a running balance of PIP Paid plus PPO Network Fees. Apply new rules for identifying Procura HCO reductions.

Resolution:

USER: Payments should now be reported as requested.

NJPLIGA ONLY

Release: 5.12b **Task Type:** Enhance **External Ref:** **Case No:** **9141**

Issue: For REEVAL BILLS the “Amount Billed” column should state the total charges from the reeval bill; instead it is listing the Allowed Amount. Also, as an enhancement, please add a reeval flag column.

Resolution:

USER: For REEVAL BILLS the “Amount Billed” column states the total charges from the reeval bill. A reeval flag column has been added.

NJPLIGA ONLY

Claim Maintenance - Home Metrics: Workgroup Metrics

Release: 5.12a **Task Type:** Test Bug **External Ref:** **Case No:** **9105**

Issue: The Metrics Breakdown screen is not filtering based on the users in a particular workgroup when it comes to their counts

Resolution:

USER: Metrics Breakdown screen is showing the correct counts and users based on the chosen workgroup

Claim Maintenance - Notes: Data issue

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9277**

Issue: We had imported some notes from Mitchell then NJIGA realized they did not want them. We have stopped importing them; but can we remove the ones that had previously imported.

Resolution:

USER: Notes generated from the Mitchel imports will be removed.

NJPLIGA ONLY

Claim Maintenance - Policy:

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9155**

Issue: Please show both the code and description for the Std LOB (both policy and claim)

Resolution:

USER: The code and description is being displayed in the drop down for both the Policy and Claim level Std LOB on the Policy tab

Claim Maintenance - Transaction: Company Field

Release: 5.13 **Task Type:** Test Bug **External Ref:** **Case No:** **9143**

Issue: FIGA v5.13 - Transaction Adjustment module/Source Tab - Able to search for Claim No without entering anything into Company field. Searching for claim 12345 called up two separate claims (with same claim #) with companies "National Group Ins" & "Acceleration National Ins"

Resolution:

USER: Transaction Adjustment requires that the use enter both a valid company and claim number to find an exact match

Claim Maintenance: Claim Lock

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **7707**

Issue: Should apply to notes and Status as well. They are having issues with cross communications.

Resolution:

USER: Claim Lock is functioning for Notes and Status, is a user is editing a note for a particular claim then notes will be locked. This includes notes generated from letters

Claim System: Claim/Check Lock

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9072**

Issue: Enhance Claim/Check Lock function to support multiple locks per user. Needs to support seperate locks for each instance if user has multiple instances of claim open.

Resolution:

USER: User is informed that the record is being updated when trying to add or edit the any of the tabs in claim maintenance including committing a letter.

Claim System: Company/Fund Maintenance

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9237**

Issue: When we established cmxfund we replicated many of the fields in cmcompany. Now it is getting too confusing where things are coming from. Please hide the fields we are no longer using from cmcompany.

Resolution:

USER: Redundant fields have been hidden. CUSTOMERS SHOULD CONFIRM THEIR INFORMATION IS COMPLETE IN FUND MAINTENANCE

Excel Export:

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9150**

Issue: Please add 2 additional general parameters

Resolution:

USER: Feature is now capable of supporting multiple parameters. Additional general parameters have been added to the Excel Export screen. Their information is saved when adding a new template

Excel Export: exportxl_spu_IRS1099

Release: 5.12a **Task Type:** Task **External Ref:** **Case No:** **9104**

Issue: Need to add the First Middle and Last names for the vendor in the 1099 export. Currently we are only exporting the Full Name

Resolution:

USER: First, Middle and last names have been added to the Export at the end of the Excel spreadsheet

FIGA ONLY

Release: 5.12b **Task Type:** Enhance **External Ref:** 979 **Case No:** **9149**

Issue: Export to emulate the B - Payee records from a IRS 1099 Export. Heading for column U should be amountc not amount13. Amounts need to be in dollars and cents, not formated like Electronic format.

Resolution:

USER: Heading for column U is now amountc Amounts are now in dollars and cents.

FIGA ONLY

Export - 1099 Export:

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9242**

Issue: Header "T" record info is currently being done from cmcompany. Please modify to use cmxfund. I guess we need to have the user pick the fund when they do the export. If there is only one fund it should default. Fund selection will apply to Transmitter info only not to selection of payments to be reported.

Resolution:

USER: Export now requires selection of a Fund. This selection applies to the transmitter information only; payments selected will be based on account not fund.

Export - 1099 Export: Test File Option

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9228**

Issue: Please add a "Test File" check box option for the export. When selected it should include a "T" in position 28 of the T Record.

Resolution:

USER: The Test File checkbox has been added to the export screen. When an export is carried out with the Test File checkbox checked there is a T at position 28 of the export header.

Export - BR SA Claim Update: Return Bill Validation on Zero Check

Release: 5.12c **Task Type:** Enhance **External Ref:** **Case No:** **9167**

Issue: We need to include BH records for zero checks. This should be done once they are archived. Paid date should be the archive date. Amount should be zero. Check Number should be "Zero Check". We'll need to do this for zero checks from Mitchell that have already been archived.

Resolution:

USER: Zero checks will now be included in the SDR Claim Update file back to Mitchell. They will be included once they are archived by the user.

NJPLIGA ONLY

Imaging:

Release: 5.12a **Task Type:** Bug **External Ref:** **Case No:** **9112**

Issue: When Indexing Images to the Bill review folder as a provider bill and with the Re-Eval checked the image does not show up in the media tab on the claim to which it was indexed, it does show up in ImageRight

Resolution:

USER: Able to index Bill Review images into claim system regardless of whether they are reevals or not. The Reeval checkbox is working

NJPLIGA ONLY

Import - BR SA BR Fee:

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9163**

Issue: For Mitchell they will not be providing the Service dates (FDOS and TDOTS), Coverage, DOL or CLaimant. Please populate these from the related claim data so they will show on the BR Reconcillation.

Resolution:

USER: Information will be populated from claim data.

NJPLIGA ONLY

Letters:

Release: 5.13 **Task Type:** Task **External Ref:** 803 **Case No:** **8006**

Issue: Jim wanted to know if it would be possible to add Check Number and Check Date to the Data Source for UEP Letters. He wants to include the information in the letters when he is following up with whether or not the check has been cashed by the recipient.

Resolution:

USER: Checkno and Issued have been added to the UEP Check datasource

Loss Post: Conditions for MSP Candidate

Release: 5.13 **Task Type:** Bug **External Ref:** **Case No:** **9161**

Issue: One of the conditions for a MSP candidate is the last name. The Nightly Process was disqualifying candidates if their last name was shorter than six characters. The last name should not be disqualified unless blank.

Resolution:

USER: The Nightly Process was disqualifying candidates if their last name was shorter than six characters. The last name no longer disqualified unless blank.

Maintenance Tables: Company Maintenance

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9151**

Issue: Need to move the IGA column to the beginning of the grid and have the grid sort by the IGA number by default

Resolution:

USER: The IGA column has been moved to the first column on the grid and the companies are sorted by IGA by default

Notes: Invalid Attachment Document Type allowed

Release: 5.13 **Task Type:** Bug **External Ref:** **Case No:** **9224**

Issue: The document type needs to be validated when adding an attachment to a note.

Resolution:

USER: Document type is validating against the drop down list after the folder has been chosen

Payment - Bulk:

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **2939**

Issue: Please add a "Post or Commit" option. Commit would commit to nightly processing as the current version does. Post would process the payment immediately. If there are too many claims involved (over 5) or if a claim lock can not be quickly obtained it should recommend Commit.

Resolution:

USER: A popup has been added when a bulk check has been created accross multiple claims. The user is able to post the check immediately or Commit to nightly process.

Payment - Bulk: Navigator confusion

Release: 5.13 **Task Type:** Bug **External Ref:** **Case No:** **9088**

Issue: If the user returns to an unfinished bulk check, the navigator is showing the wrong row

Resolution:

USER: Navigator has been corrected and shows the correct row

Policy Verification: Refresh after Verification

Release: 5.13 **Task Type:** Bug **External Ref:** **Case No:** **9119**

Issue: If the user does Policy Verification from the Policy tab, the refresh brings up a different Notice. Disable Verification button except for Claim tab. After Policy Verification, cancel can cause system error.

Resolution:

USER: Verification button is only enabled if the user is on the Claim tab of Notice, on any other tab the button is disabled

CFP ONLY

Report - Flex Reports:

Release: 5.13 **Task Type:** Task **External Ref:** 925 **Case No:** **8917**

Issue: FIGA is requesting on the Claim Summary and the Claim Search flex reports to add the Defense Attorney value as output on the flex report. These 2 flex reports allow us to select Defense Attorney as parameter, but doesn't show them in the results

Resolution:

USER: Defense Attorney has been added to the Summary grid in both the Claim Search and Claim Summary flex reports

Report - Flex Reports: Bulk Mailing Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9061**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: Added the additional fields to the grid and output. Updated document to reflect this

Report - Flex Reports: Check Register Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9062**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: Added the following criteria fields as columns in the Detail report only
Fund, Check Account, Workgroup, Location, Request Date, Cleared Date, Check Group, Date Section, Include Cash Receipts, Payee ID, Claim Type

Report - Flex Reports: Check Search Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9063**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: Added the following criteria fields as columns in the Detail report only
Fund,LOB, Workgroup, Location, Cleared Date, Check Status, Date Section, Payee ID, Claim Type, Void Status

Report - Flex Reports: Claim Detail Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9064**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: Added the following criteria fields as columns in the Summary report
Claim UDC1, Claim UDC2, Claim UDC3, Claim UDC4, Claim UDC5, Claim UDC6, Claim Type, Claim Ref, Workgroup, Location, Cap, Master Coverage, Adjusting Service, DNI From,
Defense Attorney, DOL, OSL, LP, OSE, EP, OSR, Rec, Open Date, Close Date, Suit, Last Changed, Transaction Date, Carrier, Last Activity, Coverage Group, Limited Contact

Report - Flex Reports: Claim Summary Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9066**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: Additional Criteria fields have been added to the Summary and Detail grids in the report and added to the export to excel

Report - Flex Reports: Collection Accounts Receivable Summary Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9067**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: Missing fields have been added to the grid and to the export to excel

Report - Flex Reports: Company Summary Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9068**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: Company UDC Fields have been added to the Summary and Detail grids.

Report - Flex Reports: Limited Contact criteria

Release: 5.13 **Task Type:** Bug **External Ref:** **Case No:** **9126**

Issue: The Limited Contact selection datawindow is broken

Resolution:

USER: Limited Contact criteria selection has been fixed, report returns data based on the criteria

Report - Flex Reports: MSP Suffixes Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9069**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: Appropriate fields are being displayed in the grids

Report - Flex Reports: Suffix Summary Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9070**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: General and Report specific criteria has been added to the Summary and Detail grids and exported to excel. Documentation has been updated to reflect this

Report - Flex Reports: Unearned Premium Summary Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9071**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: The General and Report Specific criteria has been added to the summary Grid in the Unearned Premium Summary Flex Report and to the export to Excel

Report - Vendor 1099 Form: Copy B

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9173**

Issue: Need to make changes to the 1099 B form to make it conform to the IRS specifications. Currently it is a copy of the A form and the Name and Address could be better placed.

Resolution:

USER: Corrected the Vendor 1099 Copy B form. It now matches the form from the IRS

Report - Vendor 1099 Form: Copy C

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9241**

Issue: Need to make changes to the 1099 C form. This is for internal documentation and can show two vendors per page.

Resolution:

USER: Changes for the 1099 C have been completed

Reports - Flex Reports: Claim Search Flex Report

Release: 5.13 **Task Type:** Task **External Ref:** **Case No:** **9065**

Issue: Add missing General & Report Specific Criteria to either Summary &/or Detail Report. Refer to document: Q:\20_Project Claim v5.x\10_Documents\User Documentation\ELCMS User Manual - Flex Report - General & Report Criteria.docx

Resolution:

USER: Additional fields have been added and the document has been updated.

Reports - Flex Reports: Suffix Summary Flex Report

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **8923**

Issue: Need to be able to track and report when a claim\claimant went into litigation and when it was settled. Litigation Start and Settled Dates Fields added to the Claimant Litigation Detail in v5.12, task 8340. Add to Suffix Summary Flex Report as Criteria and Output.

Resolution:

USER: Litigation Start Date and Litigation Settle Date has been added to the Detail Grid for the Suffix Summary Flex Report and the export to Excel

Reports - Utility: LS Scheduler

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9147**

Issue: Because the LSScheduler is not readily viewable to users, it is difficult to know if it is actually running. Please create a report to show listing of items in the queue to be processed. This should be limited to the current claim database. Also show host machine the scheduler is running on and the most recent time the scheduler checked for anything to be processed. Report should open in Preview becuse it will rarely need to be printed.

Resolution:

USER: Scheduler Queue Pending items report has been added to the Utilities section of the Reports tree. This will display pending and failed scheduler items based on a user supplied date range

Unearned Premium: Submit button enabled on wrong tabs

Release: 5.13 **Task Type:** Bug **External Ref:** **Case No:** **9089**

Issue: The Submit button may be enabled on the Notes and Letter tabs when it was enabled on the Check or Bulk tab

Resolution:

USER: Submit button is no longer active on the Notes and Letters tabs regardless of if the tabs are in Add, Edit or View mode

Vendor Maintenance: 1099

Release: 5.12a **Task Type:** Enhance **External Ref:** **Case No:** **9111**

Issue: Please add Vendor Name to the 1099 detail; this should repeat the field from the main screen and should be non-editiable in the 1099 detail. Please add a Name2 field to the vendor table and show on the 1099 detail; it should be editable. This field should be used in the 1099 Forms and IRS 1099 export.

Resolution:

USER: Vendor name has been added to the 1099 Detail and is non editable on the detail screen. A Name 2 field has been added to the detail screen and is editable. The new field is represented in the 1099 forms and the export.

Vendor Maintenance: 1099 Detail

Release: 5.13 **Task Type:** Enhance **External Ref:** **Case No:** **9153**

Issue: Please add a 4character Name Control field to the 1099 detail. This will be used in the IRS 1099 export.

Resolution:

USER: Name Control field has been added to the 1099 detail screen in Vendor Maintenance. It is editable. Use of field is optional; please see IRS pub 1220 for inf.